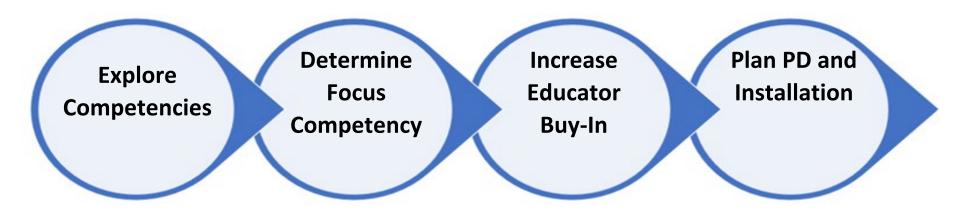
#### The College and Career Competency (CCC) Framework



Resources.CCCFramework.org



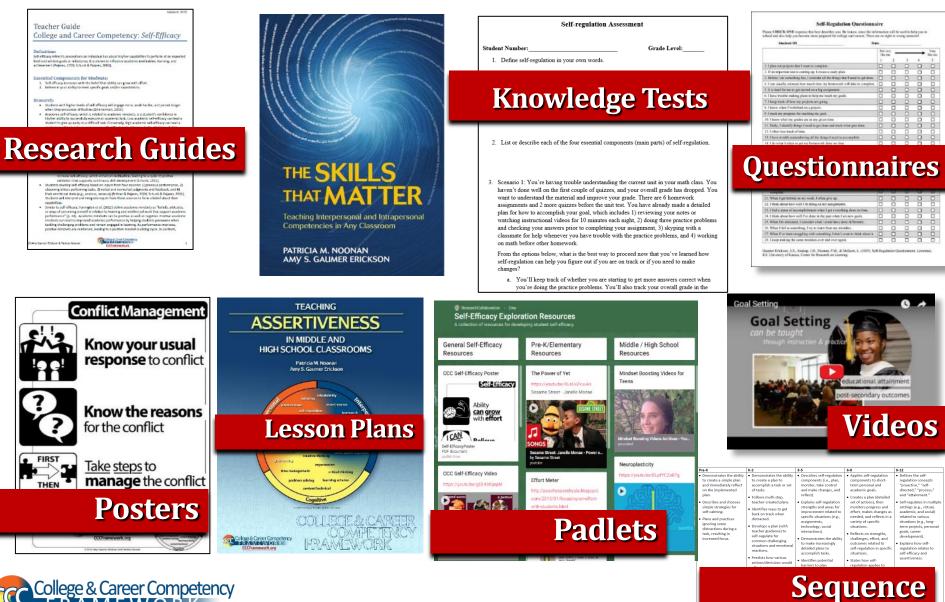
## **Exploration**



The <u>Implementation Process</u> provides resources to answer key questions.

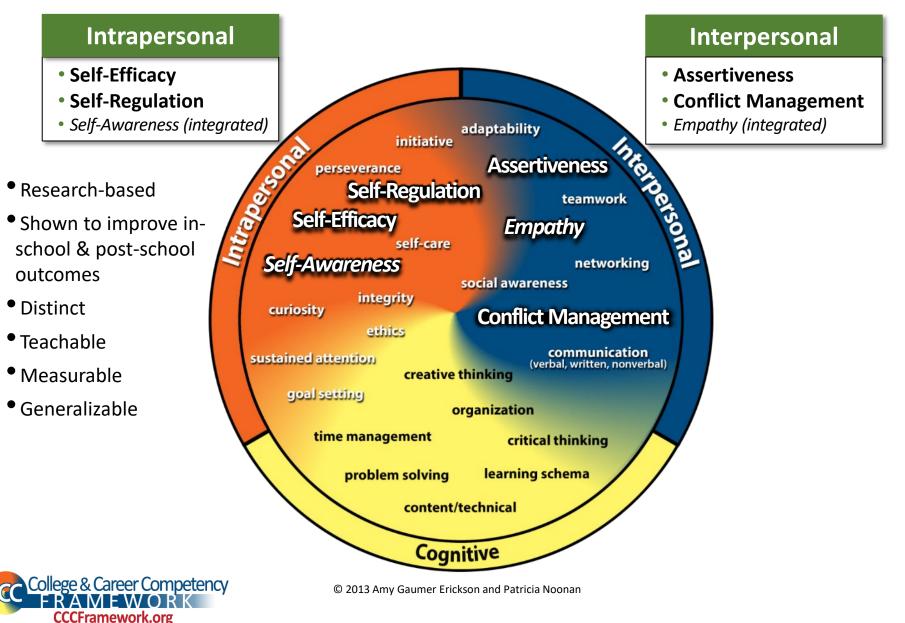


# **Competency-Specific Resources**





# **Foundational Competencies**



## Highest Need Competencies Identified by Over 7,300 Kansas Students

Overall Rank by Highest Need	Males	Females 6 <sup>th</sup> Grade		9 <sup>th</sup> Grade	12 <sup>th</sup> Grade
Sustained Attention Self-Regulation					
Initiative	Initiative	Assertiveness	Initiative	Initiative	Assertiveness
Assertiveness	Conflict Management	Initiative	Conflict Management	Assertiveness	Communication Networking
Self-Efficacy Goal Setting	Communication	Conflict Management	Assertiveness	Communication	Conflict Management
Conflict Management	Assertiveness	Self-Efficacy	Goal Setting	Conflict Management	Self-Efficacy Goal Setting

Source: Competency Student Needs Assessment (available free at <u>CCCFramework.org</u>)

Want to try out the Needs Assessment? Go to <u>https://is.gd/rcsurvey</u> Code: 11-4310

## Assertiveness

Assertiveness is defined as: Even when it's difficult, expressing your wants, needs, and thoughts while respecting others.

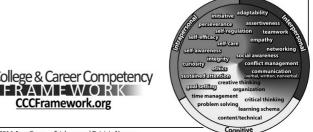


I want..

I think ...

Even when it's difficult, **express my** <u>wants</u>, <u>needs</u>, and <u>thoughts</u>

#### Even when it's difficult, **respect what others** <u>want</u>, <u>need</u>, and <u>think</u>







# **MENTI** Reflect on the evaluation of your initiatives

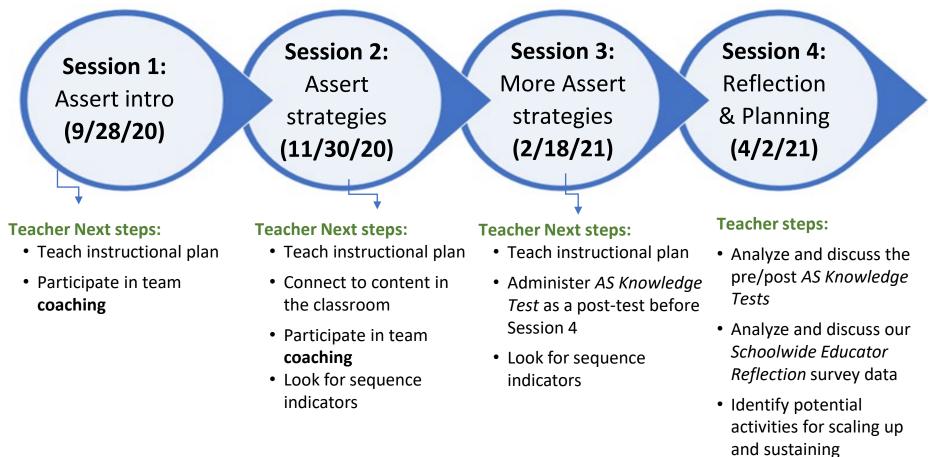
https://www.menti.com/s86wfst7gy







### **Professional Development**

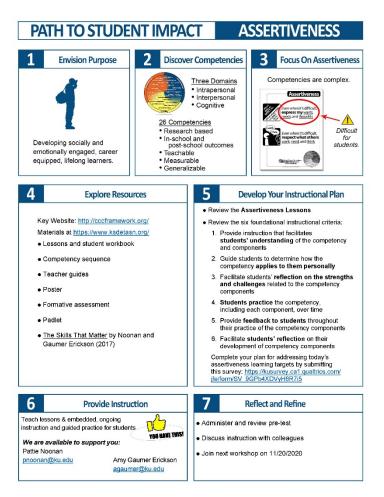


assertiveness instruction

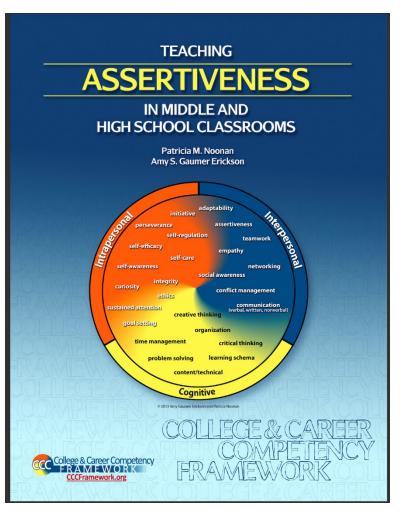
SEL Coaches and Principals use input from Session 4 to determine 2020-21 next steps

## **PD Resources**

#### **Participant Packet**



#### Lessons & Student Workbook





# Assertiveness lessons

**Assessing Your Assertiveness (Pre-Test)** 

- Lesson 1: Defining Assertiveness
- Lesson 2: Understanding Your Ability to Be Assertive
- Lesson 3: Understanding Yourself
- Lesson 4: Understanding Others
- Lesson 5: Showing That You Understand Others
- Lesson 6: Developing Assertive Statements
- Lesson 7: Is it Assertive?
- Lesson 8: Assertiveness Putting It All Together



# What would it look like if a student were being assertive?

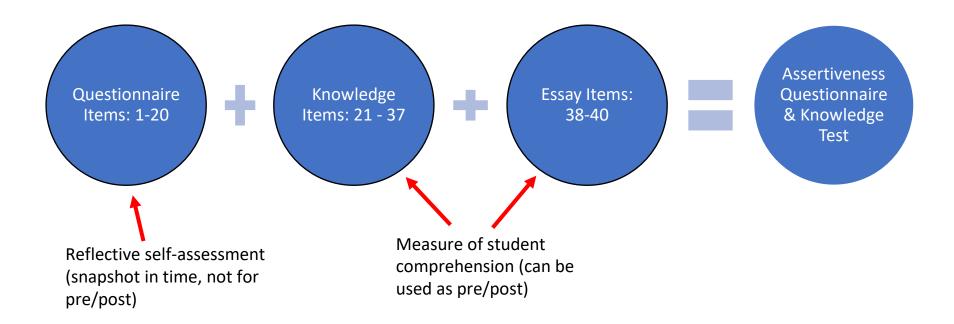
- In group work
- With teachers
- Personal boundaries
- In relation to conflict

Educators responded on a padlet





## Assertiveness Questionnaire & Knowledge Test





Want to try out the test? Go to <u>https://is.gd/rcsurvey</u> Code: 16-4306

## **Teacher choice of instructional activities**

My Instructional Plan - Embedding Assertiveness concepts from Lessons 1 - 8

Colore I/Districts

Plan competency instruction across time within your course content. Additional resources (e.g., research guide, questionnaire, video, poster, and Padlet) are on <a href="http://CCCFramework.org">http://CCCFramework.org</a>.

Directions: For each lesson, check each activity you'll use to address the learning target.

lame:	School/District:
Setting i.e., course title, grade level(s) Competency & Components Results: What will improve as a result of assertiveness instruction? What will you look for to	Assertiveness 1. Even when it's difficult, express my wants, needs, and thoughts 2. Even when it's difficult, respect what others want, need, and think
strengths and areas for gro	y instruction so that students understand the competency and related concepts, know their owth, and determine their own reasons for wanting to improve their assertiveness. Which where/how will you incorporate them) in your class/context?
<ol> <li>How will you provide instruction that facilitates <u>students'</u> <u>understanding</u> of the competency and components?</li> <li>How will you guide students to determine how the competency <u>applies to them</u> <u>personally</u> (e.g., in school, relationships, career, college)?</li> <li>How will you facilitate <u>students' reflection on</u> <u>their strengths and</u> <u>challenges</u> related to the competency components?</li> </ol>	<ul> <li>Lesson 1 Learning Target: Students can define assertiveness; differentiate between passive, assertive, and aggressive behaviors; and provide examples of why learning to be assertive is important.</li> <li>1.1: Students break down the definition of assertiveness and write it in their own words.</li> <li>1.2: Students discuss the CCC wheel, note that assertiveness is interpersonal, and relate assertiveness to other competencies.</li> <li>1.3: Educator shows poster &amp; shares personal example of assertiveness (including both components).</li> <li>1.4: Students role-play both passive and aggressive responses to situations and then discuss why assertiveness is helpful for everyone (not just for people who are shy/passive).</li> <li>1.5: Students reflect on a past experience where they were angry with someone and consider whether they communicated effectively or if assertiveness could have helped.</li> <li>1.6: Students read &amp; reflect on table contrasting passive, assertive, &amp; aggressive behaviors.</li> <li>1.7: Students rate a variety of behaviors on a spectrum of passive-assertive-aggressive and explain their reasoning.</li> <li>1.8: Students complete a reflection ticket to identify why improving their assertiveness is important to them personally.</li> <li>Lesson 2 Learning Target: Students can identify their strengths and challenges related to beir assertive.</li> <li>2.1: Students read a table contrasting characteristics (body language, voice, &amp; words) of passive, assertive, and aggressive communication and add 1 item of their own for each (wit optional extended activity for students to repeat the same sentences with different body language and tones to see how it changes the meaning).</li> <li>2.2: Students analyze recent interactions with specific people to rate their behavior in the</li> </ul>



# **Application Ideas**

**Lesson 1 Learning target:** Students can define assertiveness; differentiate between passive, assertive, and aggressive behaviors; and provide examples of why learning to be assertive is important.

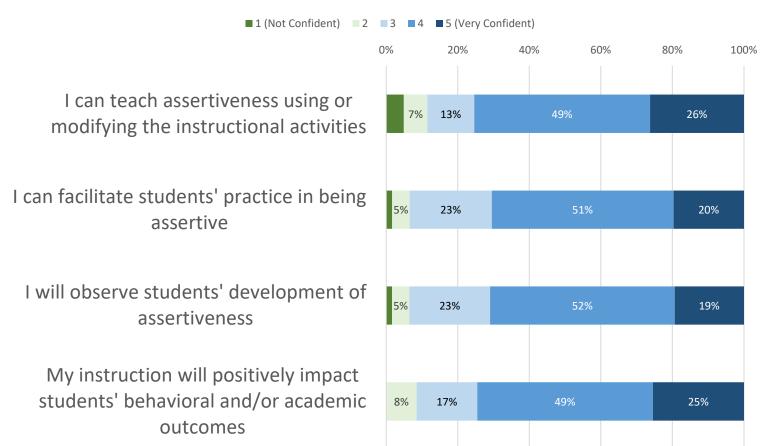
**Lesson 2 Learning target:** Students can identify their strengths and challenges related to being assertive.

Where and how could you incorporate awareness of assertiveness?						
Discussing assertiveness of historical or literary figures						
Analyzing situations—Was that assertive?						
Discussing strengths and challenges to being assertive						
Journaling about assertive efforts						



# Educators' Efficacy & Buy-In for Teaching Assertiveness

Rate Your Level of Confidence That...





# Moving from Skill to Competency College & Career Competency Development

Acoustation	-fel:III	Elucionaria	-f chill	Como		of Chill	Course	otonou	
Acquisition	OTSKIII	Fluency	OT SKIII	Gener	alization	OT SKIII	Comp	etency	
Instruction	Guide Pract		Facilitat Practic		Independ with F	ent Pract eedback	ice	Indepe College & C	ndent Life, Career Practice
		acilitates <b>stude</b> ompetency and		5.					
2 Guide students to determine how the competency <b>applies to</b> <b>them personally</b> . (e.g., in school, relationships, career, college)									
		<b>ents' reflectio</b> s related to the			nts.				
	4	Students pr	<b>actice</b> the co	mpetency,	including eac	h compone	nt, over time		
5 Provide <b>feedback to students</b> throughout their practice of the competency components.									
	-	Facilitate <b>stu</b>	1					1	

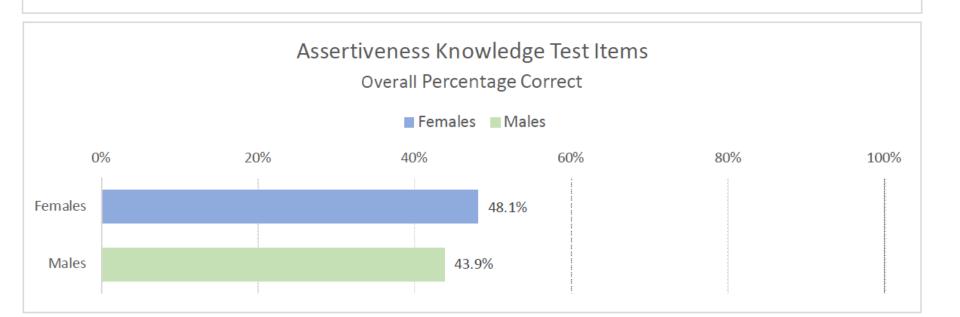
# Which Lesson Study elements do educators engage in?



3. Choose a stamp and click on the screen

#### Assertiveness Student Formative Questionnaire Results Scores by Component From 205 Females & 259 Males $\blacksquare$ Females $\blacksquare$ Males $\boxed{100}$

**Express Myself** 

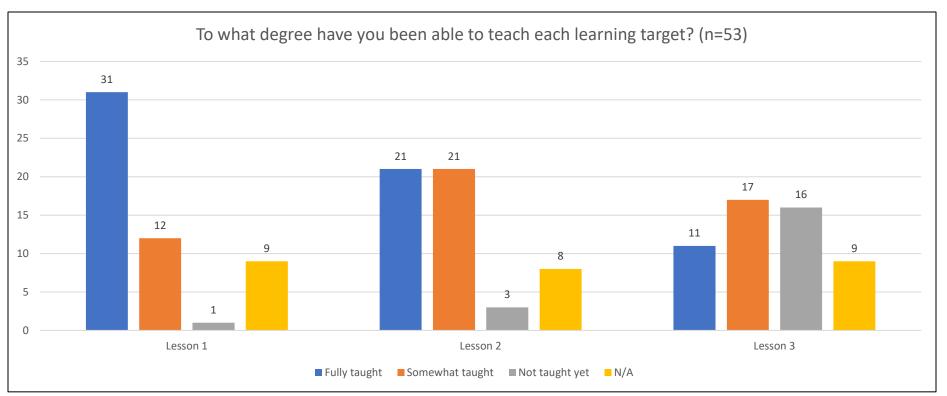


**Respect Others** 

Overall

## How well were we able to address each learning target from Lessons 1-3?

- Learning Target 1: Students can define assertiveness; differentiate between passive, assertive, and aggressive behaviors; and provide examples of why learning to be assertive is important.
- Learning Target 2: Students can identify their strengths and challenges related to assertiveness.
- Learning Target 3: Students use the *Feeling Words Wheel* to better understand their feelings and express them appropriately at any given time.



# **3-Part Assertive Statements**



an indication that you understand the perspective and feelings of the other person



provide some reasons and your feelings to support your opinion (without blaming others)



a clear, direct statement of what you want to happen

## Competency Sequence: Development targets

These targets describe how students demonstrate progressive interpersonal skills at each stage.

By the end of each stage, each student:

Developing	Emerging	Demonstrating	Generalizing
<ul> <li>Demonstrates how to ask for help.</li> <li>Expresses basic feelings and preferences.</li> <li>Demonstrates refusal skills and the ability to say, "No."</li> <li>Communicates a need or a want to peers and adults in a respectful manner.</li> <li>Asks for help from an adult for a challenging situation.</li> <li>Demonstrates respectful refusal skills.</li> <li>Makes assertive statements paired with body language and tone of voice that match the statement.</li> </ul>	<ul> <li>Describes assertive, passive, and aggressive behaviors.</li> <li>Demonstrates verbal and nonverbal communication for assertiveness.</li> <li>Defines assertiveness (the ability to express wants, needs, and thoughts while respecting what others want, need, and think) and provides examples.</li> <li>Demonstrates assertive statements during collaborative learning.</li> <li>Explains how assertiveness is important for current and future life.</li> <li>Demonstrates the ability to express feelings in a respectful manner.</li> </ul>	<ul> <li>Rephrases aggressive and passive statements into assertive statements (with prompts).</li> <li>Determines personal boundaries and generates assertive statements to apply if boundaries are compromised.</li> <li>Demonstrates the ability to respond to different points of view respectfully.</li> </ul>	<ul> <li>Demonstrates verbal and written assertive statements.</li> <li>Predicts how increased assertiveness would affect outcomes of various situations.</li> <li>Explains how assertiveness relates to conflict management and empathy.</li> <li>Demonstrates assertiveness in various situations (e.g., teaming, social interactions, seeking support).</li> </ul>

# Select Sequence Indicators That You Will Observe



A. Expresses basic feelings and preferences.	
B. Communicates a need or want to peers and adults in a respectful manner.	
C. Demonstrates respectful refusal skills.	
D. Makes assertive statements paired with body language and tone of voice that match the statement.	
E. Demonstrates assertive statements during collaborative learning.	
F. Determines personal boundaries and generates assertive statements to apply if boundaries are compromised.	
G. Demonstrates the ability to respond to different points of view respectfully.	



# Coaching

Q1) First let's talk about how instruction is going so far.

Describe your experience providing the instructional activities from Lessons 1-6. Note: If you weren't able to get as far as you intended, that is absolutely okay. We're here to talk about what went well and our next steps.

Where you able to try many of them? How did it go?

Did you modify any of the activities? If so, tell me about it. It would be interesting to hear about any virtual modifications, technology modifications, age level modifications.

Were the activities helpful to students?

Q2) Now let's talk about how you are giving students practice in your classrooms or reinforcing the learning. Many teachers do this through using their course content (literature, social students and history) and have students identify communication styles, emotions and perspectives). Students can identify examples of aggressive and passive communication, and then revise to be assertive. But you can also provide practice through collaborative learning, where small groups of students practice assertiveness (nonverbal, voice, actions) during group work and then are prompted to self-rate or team rate percentage of time or level of assertive communication each member. If you see 1 student dominating a group, you can prompt the group to more equal, assertive behaviors by flashing a green card (aligned with tables). You can also regularly have students rephrase aggressive statements into assertive ones, or have students practice various ways to ask for help. Students can use the feelings wheel many times to get to a more sophisticated understanding of their feelings. When you hear statements like "that test was terrible" or "I hate this content", students can be prompted to identify corresponding feelings (for themselves or others). You can often just prompt students to consider their feelings before receiving a test back, after successfully learning something, or when just given a challenging assignment. You don't need to collect but prompt the self-reflection.

Can each of you describe how you've mentioned the concepts in your classes? If you haven't done this yet, it's okay. The group can brainstorm how you could tie classroom activities and/or content to assertiveness concepts.

[Time for participants to process their own ideas: "Why do you think that is? Or What are you thinking about\_\_\_\_\_? And affirm their processing with "I see" "Yes, that make sense"]

Q3) Quickly, have you observed any benefits for the students?

Q4) What are you hoping to do going forward in the next few weeks?

Is there anything you are apprehensive about moving forward?



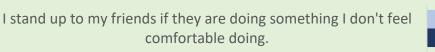
## **Educator Practices:** What does this look like for teachers?

		B. Providin	g Assertiveness Instr	uction					1				
	Educator Practices	Novice	Emerging	Emerging Proficient									
B1	Teacher: • Provided instruction, addressing each learning target for the competency, to facilitate <u>students' understanding</u> of assertiveness.	I incorporated assertiveness instructional activities to address a few of the learning targets.		incorporated instructional ctivities for most of the activities to address each								ck	
<b>B</b> 2		I prompted (but did	I facilitated at least	~ 1		cator Pi	ractices	_	lovice		Emerging		Proficient
	<ul> <li>Guided students to determine how assertiveness <u>applies to</u> them personally.</li> <li>Facilitated <u>students</u>' <u>reflection</u> on their strengths and challenges related to assertiveness.</li> </ul>	not facilitate) students' application of assertiveness or reflection on strengths and challenges related to assertiveness components.	opportunity for stu personal application assertiveness and/o on strengths and ch related to assertive components.	• Facilitated opportunities ertiveness and/o strengths and ch ted to assertiven ted to assertiven each component, over • Facilitated opportunities for students to <u>practice</u> each component, over • Strengths and ch ted to assertiven • Strengths and ch							h student (less than /or not all)	nt curricula and activities to create authentic opportunities for each student to practice assertiveness,	
	Facilitating Practice with Feedback         Respondents Self-Ratings (N=25)         Not Yet / Not Applicable       Novice       Emerging       Proficient         0%       20%       40%       60%       80%       100%										I gave specific feedback to each student regarding each assertiveness component, throughout and after student practice.		
	I facilitated opport	unities for stude	ents to practice	ē	8%	120/		400/			220/		I facilitated reflection on development of both
i	assertiveness, including both components, over time.					12%		48%			32%		assertiveness components at least quarterly for all students.
	I provided feedback to students throughout their						.0/		400/		240/		I guided students in identifying their personal growth in assertiveness concepts.
	practice of the assertiveness components.					16	70		48%		24%		
I	I facilitated students' reflection on their development of assertiveness components.						12%		44%		24%		

#### Assertive Knowledge Test Responses Percentage of Students' Correct Answers Pre Post 0.0% 20.0% 40.0% 60.0% 80.0% 100.0% Is it assertive, passive, or aggressive to invade the personal space 57.9% of others? 74.5% Is it assertive, passive, or aggressive to state your ideas in an 48.0% honest and direct manner? 81.1% Is it assertive, passive, or aggressive to use a clear and reasonable 52.0% tone? 80.2% 32.6% Identify the best example of a 3-part assertive statement. 50.5% Which of these actions or behaviors are NOT associated with 58.2% assertiveness? 70.3%

Students' Self-Reported Questionnaire Responses

Item Averages

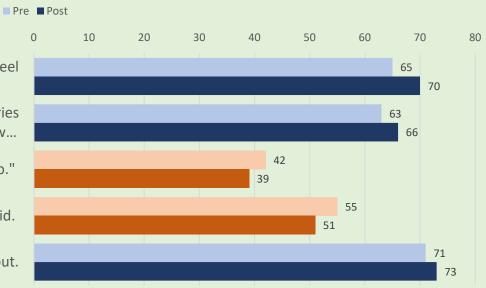


I speak up when someone is not respecting my personal boundaries like "no cheating off my homework" or "I don't let friends borrow...

I often have a hard time saying "No."

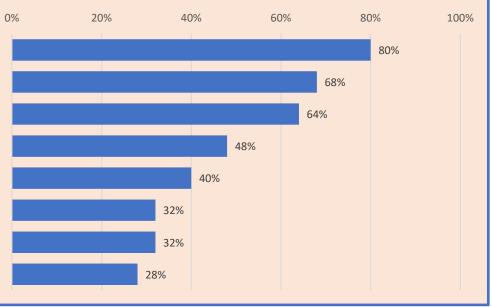
I sometimes avoid asking questions for fear of sounding stupid.

I speak up about things I really care about.



#### Student Impacts/Outcomes for Assertiveness

Percentage of Respondents Observing the Outcome



Improved communication Increased ability to seek assistance and supports Increased ability to express themselves Improved confidence in their own abilities Improved self-regulation Improved conflict management skills Improved teamwork/group work More open to constructive feedback

#### Perceptions of Staff Percentage of Respondents that Agree 0% 20% 40% 60% 80% 100% Most staff in my school believe that all students can learn assertiveness 64% concepts. Most staff in my school have the skills necessary to teach all students 76% assertiveness concepts. I feel confident that I can provide opportunities for students to practice 80% being assertive as part of my regular instructional practices. I've noticed that staff in my school are increasing in their own 52% demonstration of assertiveness.

# **Sustained Implementation Goals**









## **Observation Checklist for High-Quality Professional Development (Version 3)**

#### Domains

- Preparing for Learning
- Contextualizing the Content
- Engaging in Learning
- Reflecting on Learning
- Transferring Learning to Practice

#### Observation Checklist for High-Quality Professional Development (Version 3) (HQPD Checklist–3) May 2020

The Observation Checklist for High-Quality Professional Development - Version 3 (HQPD Checklist-3) was designed to be completed by an observer to determine the inclusion of evidence-based adult learning indicators within professional development. These data should be incorporated into ongoing feedback and coaching to the individuals who provide professional development. Furthermore, the indicators can be used as guidance when designing or revising professional development. The tool represents a compilation of indicators, identified through a review of relevant research and more than fifteen years of experience evaluating professional development, that promote learning and implementation of evidence-based practices.

	Preparing for Learning
	Prior to the professional development, provides learning objectives addressing the critical concepts.
2.	Prepares participants to engage in the content by assigning activities in advance.
3.	Follows an agenda that outlines the flow of the content and includes beginning times, ending times, and key breaks.
4.	Establishes credibility by communicating content expertise and/or experience.
	Contextualizing the Content
5.	Illustrates alignment between the content and participants' organizational standards, goals, or priorities.
6.	Summarizes the evidence base for the content, including providing references or links.
	Emphasizes the impact of the practice/content on improved outcomes (e.g., student achievement, client well-being).
8.	Provides model examples of the content in practice, connected to participants' context.
	Engaging in Learning
9.	Builds on or relates to participants' prior learning.
10	. Engages participants in higher-order thinking to learn each critical concept.
11	. Prompts each participant to relate the content to their context.
12	. Facilitates opportunities for participants to collaborate related to the critical concepts.
13	. Facilitates opportunities for each participant to practice applying the critical concepts.
	Reflecting on Learning
14	. Provides constructive feedback within practice opportunities to promote the acquisition of skills.
15	. Engages each participant in assessment of knowledge/skill acquisition with corrective feedback.
16	. Facilitates opportunities for participants to reflect on how learning will influence their practice.
17	. Establishes a process for participants' continued reflection on implementation and impact.
	Transferring Learning to Practice
18	. Outlines criteria that illustrate a successful transfer of the critical concepts to practice.
19	. Ensures that participants leave with detailed action steps to apply their learning.
20	. Provides resources and technical assistance for continued learning.
21	. Establishes ongoing, two-way communication (coaching) to improve the implementation fidelity of critical concepts.

Gaumer Erickson, A.S., Noonan, P.M., Ault, M., Monroe, K., & Brussow, J. (2020). *Observation Checklist for High-Quality Professional Development* [Version 3]. Center for Research on Learning, University of Kansas. <u>http://www.researchcollaboration.org/page/high-quality-professional-development-checklist</u>

# **Content Fidelity Observation**

L					
Pa	rt 1: PRE-TRAINING AND TRAINING	Points	Comment		
1.	If Installation, administrator overview	Require	d		
	call/meeting prior to first training				
2.	If Installation, representative school teams	Require	d		
	identified (i.e., administrator, 2 general			1	
	educators, counselor, special educator)		Part 2: POST-TRAINING		Comment
3.	Registration at <u>www.KSDETASN.org</u>	Requir	35. Trainer completes reflection form and	Required	
4.	Pre/post-quiz included in registration	Requir	submits to developers		
5.	Pre-training tasks/questions provided in	Requir	36. Trainer reviews and provides feedback	on Required	
	registration	-	participants' instructional plans (comp	-	
6.	Agenda and learning objectives provided in	Requir	plans with feedback uploaded to Dropb		
	registration	-	37. Reminder email to participants who did		
	TRAINING	Point	submit an instructional plan		
7.	Overview of training learning objectives and	/2	38. If Installation, feedback provided to all	Required	
	participant expectations		administrators on ways to support teac	chers'	
8.	Definition of competency and where it fits in	/2	implementation		
	the CCC Wheel (may include related		Part 2: All Required Items Met?	/4	All required
	competencies)				
9.	Research, with citations, on why the	/3	Part 3: Data-based Decision Making (DB	DM) Points	Comment
	competency is important and in-school and		39. Online DBDM survey launched and sur	nmary Required	
	post-school impact		report created		
10.	Describe observed student impacts from	/3	40. Overview of learning objectives and	/1	
	teaching competency in general and in various		expectations for participants		
	school settings		41. Review competency components and	/1	
11.	Optional: Competency video (may be included		instructional criteria		
	in pre-training requirements)		42. Describe Data-based Decision Making of		
12.	Description of competency components	/4	43. Describe purpose of data (e.g., determined	ning /1	
13.	Personal/adult example of the competency	/1	impact and improving instruction)		
14.	Choral reading or other engagement activities	/3	44. Share/discuss a variety of methods for	/1	
1					1
	of competency components multiple times		assessing implementation and impact		
15.	of competency components multiple times Participant reflection on the competency in	/1	45. Include activities to help participants d	leepen /2	
15.	<u> </u>	/1	45. Include activities to help participants d their understanding of competency	leepen /2	
15.	Participant reflection on the competency in	/1	45. Include activities to help participants d their understanding of competency instruction		
15.	Participant reflection on the competency in	/1	45. Include activities to help participants d their understanding of competency		

# **Coaching Behaviors and Fidelity Observation**

#### Observation of Coaching & Meeting Facilitation Behaviors

#### **Developing Relationships**

Coach(es), Meeting Facilitator(s), Team Members...

Ì			cultator(s),	Team Members					
Rating	Indicate				Observations/Spe				
	-		ically to gain						
			the participar	its' context.				_	
	2. Den	Facilit	ating Coac	hing Conversa	tions				ר ר
	contex 3. Prov	Coach	(es), Meetin	g Facilitator(s)	, Team Members				
	deman	Rating	Indicator	-					
	4. Use		9. Allow th	ink time after questions are posed.					
	unders		10. Reflect	before responding	g to higher-order				
	5. Rest			ting Action/B	rainstorming Da	ata_Inform	ed Solutions	I	
	6. Spea				cilitator(s), Tea				
	intenti		Rating	Indicator					
				21. Clearly artic	ulate the conversati	on's			
			$\downarrow$	purpose(s).					
			<b>1</b> 1	22. Facilitate rev	view of progress on	previous			
		I	┶┫┝────	action items.					
					atically proposing				
					sions to complex qu	-			
					ns/conclusions to de	evelop			
				collaboratively.					
					offer additional reso	urces			
				relevant to the co	onversation.				

# **Extend Your Learning**

- Reflect: How will the information from this session influence your PD or evaluation of PD?
- Review Competency Framework resources (<u>http://cccframework.org/</u>)
- Contact us to learn more about the Competency Framework and how we could partner with your state to implement SEL at Tier 1

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